

**Subject:** FW: FEMA Stakeholder Advisory: FEMA Announces Free Access to Software Solutions and Licensed Datasets to Aid Non-Federal Governmental Entities in Response to COVID-19  
**From:** "Mike Becar" <mikebecar@iadlest.org>  
**Date:** 3/30/2020, 10:52 AM  
**To:** <dsetzer@iadlest.org>

Good morning,

Please see the information below regarding free access to software solutions and licensed datasets to aid non-federal governmental entities in response to COVID-19.

Thank you,

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**FEMA**

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**From:** FEMA-IGA <[FEMA-IGA@fema.dhs.gov](mailto:FEMA-IGA@fema.dhs.gov)>  
**Sent:** Sunday, March 29, 2020 10:16:51 AM  
**To:** FEMA-IGA <[FEMA-IGA@fema.dhs.gov](mailto:FEMA-IGA@fema.dhs.gov)>  
**Subject:** FEMA Stakeholder Advisory: FEMA Announces Free Access to Software Solutions and Licensed Datasets to Aid Non-Federal Governmental Entities in Response to COVID-19

Office of External Affairs  
U.S. Department of Homeland Security  
Washington, DC 20472



**FEMA**

March 29, 2020  
Contact: Congressional and Intergovernmental Affairs Division  
Phone: 202-646-3444

# Advisory

## **FEMA Announces Free Access to Software Solutions and Licensed Datasets to Aid Non-Federal Governmental Entities in Response to COVID-19**

The Department of Homeland Security has an Enterprise License Agreement with the Environmental Systems Research Institute (Esri) that allows DHS/FEMA the ability to extend that agreement to our

governmental partners during an “incident of national significance.” Therefore, state, local, tribal and territorial governmental entities can now obtain free access to Esri software solutions for up to six months to help them respond to COVID-19. Esri provides geographic information system (GIS) software, web GIS and geodatabase management applications.

For those who would like to take advantage of this opportunity, choose “[Request Assistance](#)” in the red banner, and then select “COVID-19 Response Package” within “support options.” The package contains software, templates and suggested data schemas. For current Esri customers, you can also access [free templates](#) specific for the COVID-19 response.

Additionally, Esri is offering free GIS technology and on-call technical expert help for organizations that have exceeded their GIS capacity and need emergency support. Esri is also providing data, software, configuration and technical support for applications.

### **Homeland Infrastructure Foundation-Level Data**

The National Geospatial Intelligence Agency (NGA) has released all applicable licensed datasets to local, state, tribal, and territorial users with COVID-19 operational needs. NGA is providing access to non-federal governmental disaster/emergency response security agencies and personnel who are supporting Homeland Security/Homeland Defense missions per the current Homeland Infrastructure Foundation-Level Data (HIFLD) Data Use Agreement. **Please note** this expanded access will expire once the current declaration of a national emergency ends.

This expanded access covers these additional data products:

- Licensed Parcel Data
- 2020 Roads and Routing Dataset
- Dun & Bradstreet Business Points Data

**For current users:** NGA has automatically adjusted access for mission partners with a signed Data Use Agreement in place and no further action is needed. Please visit the [Geospatial Information Infrastructure](#) to interact with this data. Contact [DHS\\_GCOE@hq.dhs.gov](mailto:DHS_GCOE@hq.dhs.gov) should you need assistance.

**For first-time users:** Go to the [HIFLD Subcommittee Home Page](#) and choose “Request Licensed Data.” Complete the Disaster Use Agreement using “COVID-19” as the reference number. Once approved by NGA, you will receive access within 24 hours. Please note, before you can complete a Data User Agreement and access this data, you must have valid [Homeland Security Information Network credentials](#). Should you have questions, please contact [HIFLD@hq.dhs.gov](mailto:HIFLD@hq.dhs.gov).

*DISCLAIMER: Reference to any commercial products or services in this announcement is not an endorsement or Government sanction of those non-Federal entities, its services or products.*

If you have any questions, please contact the Office of External Affairs, Congressional and Intergovernmental Affairs Division at (202) 646-3444 or at [FEMA-IGA@fema.dhs.gov](mailto:FEMA-IGA@fema.dhs.gov).

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*FEMA's mission is to help people before, during and after disasters.*

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