

Rick Jacobs

Founder of Quantum Knowledge Strategic Solutions, Inc., Phoenix, AZ

Rick Jacobs is founder of Quantum Knowledge Strategic Solutions, Inc., (QKS2), a software and training development company created to provide strategic solutions to ongoing issues in public safety, private security, and the military. Founded in 2014 after observing a lack of inexpensive solutions for agencies, Rick and a group of passionate and motivated people started in earnest to develop a software program that would be economical to purchase and deploy. While conducting market research for the software, and after conversations with many instructors, directors, and training managers, Rick saw the need for training opportunities in the law enforcement industry that would help the further professionalization of training and training development.

Rick was a deputy sheriff for the Spotsylvania County Sheriff's Office in Virginia from 2000-2010. His extensive background in training and training development began in the early 90's as a firearms instructor and range master for a law enforcement supply store in Salt Lake City, UT. Rick also worked as an adjunct faculty at several universities and colleges for criminal justice degrees and non-degree graphic design courses. He was an instructor for law enforcement training as a deputy and through his own training organization that provided training facilitation to agencies in the Virginia area. He became passionate about the science of developing training with his role as an instructional systems designer with the Department of Defense, Joint Personnel Recovery Agency. Since his discovery of processes and methodology in developing training, he has made an effort to bring these capabilities to law enforcement instructors and to other industries such as technology and graphic arts.

While a deputy sheriff, he received a Medal of Merit for contributing to recovery efforts in New York City, NY, for the 9/11 terrorist attacks and several unit and individual citations. He was an FTO, firearms instructor, general instructor, and bike patrol officer, focusing on patrol tactics, officer safety, and training new instructors on how to develop training. He specialized in developing force-on-force and scenario-based training, as well as developing in-field testing concepts. Rick has a certificate in Instructional Systems Design from Langevin Systems, a BS in Philosophy from the University of Utah, and an MS in Criminal Justice from Virginia Commonwealth University. While working on his Master's degree, he received a governor's pin in 2006 from Governor Warner and a letter of recommendation for analysis of, and contributions to, the Virginia Strategic Initiative Plan.